**Permanent roles based in Dromore Co. Down**

**Job Title**: Experienced Traffic Operator/ Planner

Roles available for both **DAY SHIFT** and **NIGHTSHIFT**

**Must have Min 2 year experience in similar role within logistics Industry**

Mulgrew Haulage Ltd established in 1973 provide Haulage and Warehousing services operating an extensive fleet of modern trucks and curtain side trailers delivering unit loads throughout Ireland and the UK. Servicing mainly the food, drink and packaging industries we pride ourselves on the service given to our many blue chip customers. Based at our Head Office in Dromore Co. Down this is an exciting opportunity for an experienced and motivated individual to enhance our established Traffic Team.

**Job Summary**: To plan the customers collections and deliveries in the most cost effective / efficient manner whilst maximising vehicle utilisation to meet the companies and customers’ requirements in a managed and safe environment.

**Role**

Maximise Vehicle Utilisation

Plan routes to meet customer KPI and maintain driver’s hour’s legislation

Issue drivers with clear instructions

Ensure all drivers brief and de-brief completed daily

Maintain live Traffic Management System

React to changing situations to accommodate additional business and maximise service performance and reduce delays.

Monitor Vehicle movements to keep clear and effective control of fleet

Create solutions for customer’s needs and requirements

Manage Customer queries and issues and keep informed & updated of all changes

Build and maintain strong relationships with customers

**Criteria:**

Self-motivated with strong problem solving skills with the ability to perform in a dynamic & pressurised environment.

Ability to demonstrate leadership

Must be a Positive & Customer focused individual

Understanding of added value and managing the change process

Good geographical knowledge of UK & Ireland

Strong communication skills

Efficient IT skills to include Excel

Flexible approach to working hours with the ability to work within a shift pattern

Ability to work as part of a team

**Must have experience in the Logistics Industry in a similar role.**

**Closing Date Friday 30th September 2021**

Please send CV to [HR@mulgrew.com](mailto:HR@mulgrew.com)